

Annual 47 C.F.R. § 64.2009(e) CPNI Certification per EB Docket 06-36 due by March 1:

Annual 64.2009(e) CPNI Certification for Year: **2009**

Date filed: Feb. 24, 2010.

Company covered by this certification: **PanOptic, Inc., d/b/a Zip Broadband, f/k/a Porchlight Communications**

Form 499 Filer ID: **826566** FRN: **0017891482**

Name of signatory: **Robert P. Athey, CEO**

I, **Robert P. Athey**, certify that I am the **CEO of PanOptic, Inc.**, and acting as an agent of the company, I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

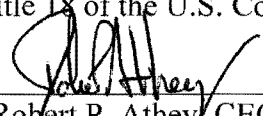
Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI. If affirmative: [Provide explanation of any actions taken against data brokers] n/a

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information). If affirmative: [Provide summary of all customer complaints received in the past year concerning the unauthorized release of CPNI.] n/a

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed


Robert P. Athey CEO

STATEMENT OF COMPANY PROCEDURES

PanOptic, Inc., d/b/a Zip Broadband (f/k/a Porchlight Communications), materially and substantially complies with the applicable Customer Proprietary Network Information regulations.

The company provides to each telephone/VoIP subscriber its privacy policy, both on the company's website and in every subscriber's services agreement, which must be accepted by the subscribers in order to receive service. The policy is located at:

<http://www.zipbroadband.com/about-us/legal-information/privacy-statement>

The company utilizes CPNI only in the relevant provisioning of services and does not market non-related categories of services to its customers, nor does it sell or otherwise provide CPNI for use by other companies for marketing any services to subscribers.

The company has not experienced any unauthorized attempts to access CPNI ("pretexting") issues to its knowledge, and complies with the requirement to notify both law enforcement and subscribers in the event of a CPNI breach (though no breach has occurred to-date).

PanOptic, Inc.
Robert P. Athey, CEO
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